

INFORMATION ONLY

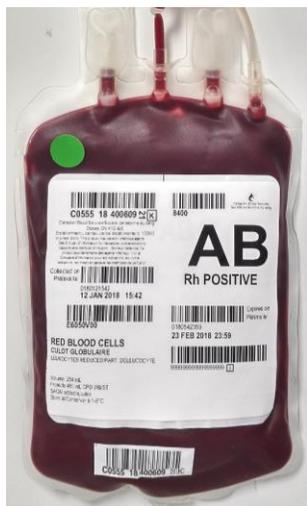
Introduction of coloured dots on some of our blood components

Customer Letter # **2018-09**

2018-02-27

Dear Customer:

We are making some changes to the way we batch whole blood units internally. This new batching system, pending Health Canada approval, will be introduced in April 2018. Starting then, all whole blood bags within a given batch will display dots of the same colour (see pictures below showing a green dot). The presence of the coloured dots will gradually become more common as we roll out this new batching system to all sites over 10-12 months. All blood components will continue to be made to the same quality level using approved standard operating procedures no matter what colour of dot is present or not on a bag.



The colour of the dots received by hospitals will vary from unit to unit. Please be assured that the colour of the dot has no significance whatsoever outside of Canadian Blood Services production environment.

The dots may be present on frozen plasma, red blood cells (RBC), cryoprecipitate, cryosupernatant plasma (CSP) and pooled platelets. The dots will be absent from some of our other products such as those collected by apheresis.

The quality of the dot material and adhesive meets the same requirements as all the other

labels found on blood bags.

We recommend that you share a copy of this customer letter with healthcare providers at your hospital who may have questions about this new feature.

This customer letter can also be viewed at www.blood.ca in the “Hospitals” section. If you have questions about this letter, or if you require it in an accessible format, please contact your local hospital liaison specialist.

Sincerely,



Rick Prinzen
Chief Supply Chain Officer