

Instructions for changing your web browser

Some Bestbloodmanitoba.ca (BBM) users have experienced difficulties accessing site content. This can be for a variety of reasons. BBM has worked with its website developers' regarding this issue and BBM has been assured that webpage load times and images/videos not loading or playing in their entirety are not related to the actual website but are likely a server and/or browser specific related issue.

In an attempt to ensure BBM users have a meaningful experience while navigating the website, it has been suggested that BBM users access the website using the Mozilla Firefox or Google Chrome web browsers as these browsers appear to enhance the user experience.

Internet Explorer and Safari web browsers have been effective though the majority of comments related to BBM website access are from users accessing the site using these browsers.

The following images are the icons you will see that link to the above named web browsers:

Mozilla Firefox:



Google Chrome:



Internet Explorer:



Safari:



Note: If the above browsers are not already installed on your computer, you can download them for free directly from their websites by following the below links:



Mozilla Firefox: <https://www.mozilla.org/en-US/firefox/new/>



Google Chrome: <https://www.google.com/chrome/browser/desktop/>



Internet Explorer: <http://windows.microsoft.com/En-ca/internet-explorer/download-ie>

For Mac Users:



Safari: <https://support.apple.com/en-us/HT204416>

Note: In the event you are not the computer 'Administrator' you may have to connect with your IT department to obtain the necessary authorizations or discuss with your manager to determine if the above Internet Browsers are permitted to be downloaded to sites computers.